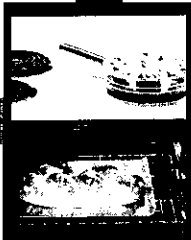


# **USER'S GUIDE**

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**Models: MAV7057 • MAV8000 • MAV8057**

## Welcome.....



Welcome and congratulations on your purchase of a Maytag clothes washer. Your complete satisfaction is very important to us.

**Read this guide for best results.** It contains instructions to acquaint you with proper operating and maintenance procedures.

In addition you will find a ***Laundering Tips*** guide packed with your clothes washer. It contains information on recommended laundering procedures, stain removal and special laundering situations.



**Save time and money.** If something should go wrong, we suggest consulting the "Before You Call" section in the back of this book. It is designed to help you solve basic problems before consulting a servicer.

However, should you need assistance in the future, it is helpful to:

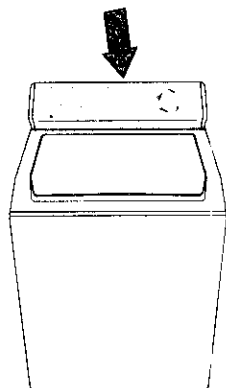
1) Have complete model and serial number identification of your washer. This is located on a data plate on the center top edge of the control panel. Record these numbers below for easy access.

**Model Number**

-----

**Serial Number**

-----



2) **IMPORTANT:** *Keep this guide and the sales receipt in a safe place for future reference. Proof of original purchase date is needed for warranty service.*

Please attach your sales receipt here.



If you have questions, write us (include your model number and phone number) or call:

Maytag Appliances Sales Company

Attn: CAIR<sup>SM</sup> Center

P.O. Box 2370

Cleveland, TN 37320-2370

1-800-688-9900 USA

1-800-688-2002 CANADA

1-800-688-2080 USA TTY (for deaf, hearing impaired or speech impaired)

(Mon.-Fri., 8am-8pm Eastern Time)

Internet: <http://www.maytag.com>

For service and warranty information, see back page.

***NOTE:** In our continuing effort to improve the quality of our appliances, it may be necessary to make changes to the appliance without revising this guide.*

# Important Safety Instructions.....

**⚠ WARNING — To reduce the risk of fire, explosion, electric shock, property damage or injury to persons when using your appliance, follow basic precautions, including the following:**

1. Read all instructions before using the appliance.
2. As with any equipment using electricity and having moving parts, there are potential hazards. To use this appliance safely, the operator should become familiar with the instructions for operation of the appliance and always exercise care when using it.
3. Do not install or store this appliance where it will be exposed to the weather.
4. Install and level washer on a floor that can support the weight.
5. This appliance must be properly grounded. Never plug the appliance cord into a receptacle which is not grounded adequately and in accordance with local and national codes. See installation instructions for grounding this appliance.
6. To avoid the possibility of fire or explosion:
  - a. Do not wash items that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable or explosive substances as they give off vapors that could ignite or explode. Hand wash and line dry any items containing these substances.

Any material on which you have used a cleaning solvent, or which is saturated with flammable liquids or solids, should not be placed in the washer until all traces of these liquids or solids and their fumes have been removed.

These items include acetone, denatured alcohol, gasoline, kerosene, some liquid household cleaners, some spot removers, turpentine, waxes and wax removers.
  - b. Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
  - c. Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE.** If the hot water system has not been used for such a period, before using a washing machine or combination washer-dryer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
7. Do not reach into the appliance if the agitator is moving.
8. Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
9. Do not tamper with controls.
10. Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in published user-repair instructions that you understand and have the skills to carry out.
11. Unplug power supply cord before attempting to service your washer.
12. The agitator should not be removed. If the agitator is removed, it must be replaced by pushing down completely and the locking screw tightened before the washer is operated.
13. Store laundry aids and other material in a cool, dry place where children cannot reach them.
14. Do not wash or dry items that are soiled with vegetable or cooking oil. These items may contain some oil after laundering. Due to the remaining oil, the fabric may smoke or catch fire by itself.
15. Do not use chlorine bleach and ammonia or acids (such as vinegar or rust remover) in the same wash. Hazardous fumes can form.
16. Do not machine wash fiberglass materials. Small particles can stick to fabrics washed in following loads and cause skin irritation.
17. Before the appliance is removed from service or discarded, remove the door to the washing compartment.

**Save These Instructions**



# Controls At A Glance .....

## Step 1 Select Cycle

Press the control dial in and turn clockwise to the desired cycle. Pull the dial out to start the washer.

**COLORS** is designed to clean colored items as well as dress shirts, dress pants, business casual and poly/cotton to reduce wrinkling.

**HEAVY:** 18 minutes of wash time.

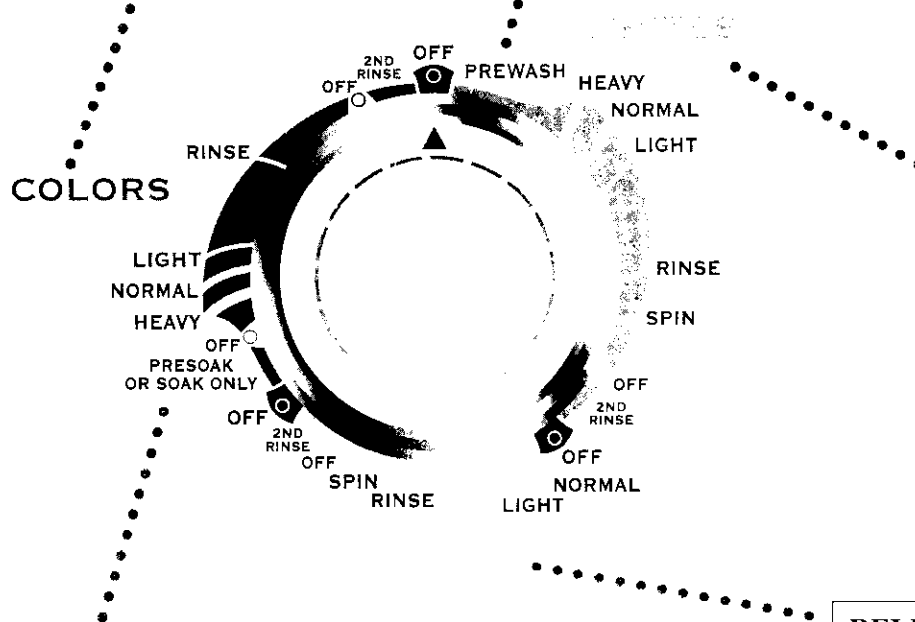
**NORMAL:** 12 minutes of wash time.

**LIGHT:** 9 minutes of wash.

*NOTE: HEAVY and NORMAL settings on all cycles will change agitation speeds during the wash time. You may hear this change in speed. This is normal.*

**PREWASH** (select models) is designed for very soiled loads of laundry. This setting is best used with two doses of detergent. Place one dose of detergent in the tub with the laundry. Place the second dose of liquid detergent in the liquid additive dispenser (see page 6). The cycle will wash for approximately 9 minutes, then spin and drain. The washer will then refill with clean water and the second dose of detergent and proceed through the WHITES cycle.

*Note: Liquid fabric softener cannot be added to the load through the liquid additive dispenser when using the PREWASH setting.*



**WHITES** is designed to clean underwear, T-shirts and other cotton sturdy items like towels, sheets, jeans etc.

**HEAVY:** 21 minutes of wash time.

**NORMAL:** 15 minutes of wash time.

**LIGHT:** 9 minutes of wash time.

**PRESOAK** (select models) allows for a total of 33 minutes wash time. The first 12 minutes are periods of agitation and soak followed by 21 minutes of agitation. PRESOAK automatically advances through the wash cycle.

OR

**SOAK ONLY** (select models) must be selected under the "Customize Cycle." There will be a brief period of agitation followed by a soak. Soaking should be no longer than 30 minutes. The control dial must be advanced manually to a spin or a wash setting.

**DELICATES** is designed to clean items requiring a gentle wash action. This would include blouses, nylons, lingerie and dress shirts.


**NORMAL:** 15 minutes of wash and soak cleaning action.

**LIGHT:** 9 minutes of wash and soak cleaning action.

## Step 2 Select Water Level

Simply move the infinite slide lever up or down to the desired setting or any point in between. If more water is needed once the fill is complete, move the lever up to **reset** and then to the proper setting.

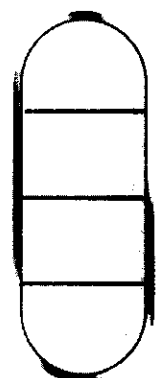
**REMEMBER:** Items must circulate freely for best results.

LOAD SIZE		WATER LEVEL	
3/4 – Full	.....	RESET SUPER	
1/2 – 3/4 Full	.....	LARGE	
1/3 – 1/2 Full	.....	MEDIUM	
1/4 Full	.....	MINI	

## Step 3 Select Water Temperature

Press the appropriate button to select the wash and rinse temperatures. Follow the garment care label for best results. Use the chart at the right as a guide.

**REMEMBER:** In wash water temperatures below 65° F, detergents do not dissolve well or clean well. Care labels define cold water as up to 85° F.

LOAD TYPE		WASH/RINSE TEMP	
White and heavily soiled, color-fast items	.....	HOT COLD	
Delicate or colorfast items	.....	WARM WARM	
Moderately soiled, colored items; most wrinkle free items	.....	WARM COLD	
Brightly colored, lightly soiled items; washable woolens	.....	COLD COLD	

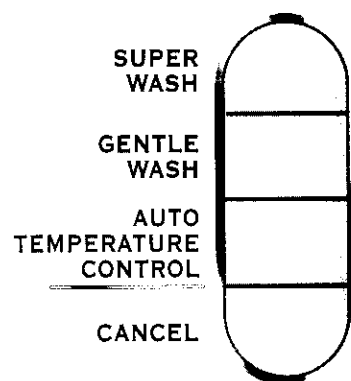
# Controls At A Glance (continued).....

## Step 4 Select A Customized Cycle

Press the appropriate button(s) to select one or more options.

### All Models

CYCLE	USE
Super Wash	Can be used with any wash cycle to clean very heavily soiled items. Provides fast agitation throughout the WHITES and COLORS cycles. Provides fast agitation for approximately 3 minutes at the beginning of the DELICATES cycle.
Gentle Wash	Can be used with any wash cycle to provide a normal agitation. Use with delicate items including those labeled "Hand Wash."
Auto Temperature Control	Assures a cold water wash of 75° F and warm water wash of 95° F. This option assures detergent will dissolve and provide optimum cleaning results.
Cancel	Press this button to cancel and reset any of the above options.

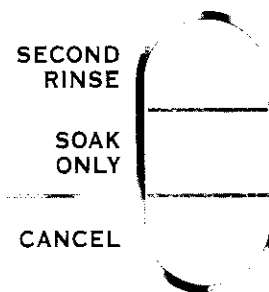


If **Auto Temperature Control** is selected with a Warm/Warm, Warm/Cold, or Cold/Cold water temperature setting, the light will illuminate during the wash.

**AUTO TEMPERATURE CONTROL**

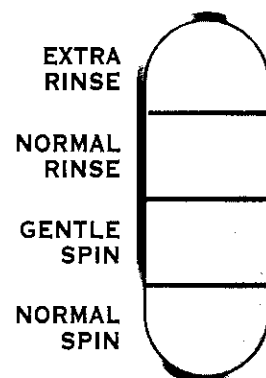
### Model 7057

CYCLE	USE
Second Rinse	Provides an additional rinse at the end of the cycle to more completely remove laundry additives, suds, perfume, etc.
Soak Only	Provides a few minutes of agitation followed by a soak. Soaking should be no longer than 30 minutes. Use with the "SOAK ONLY" portion of the control dial.
Cancel	Press this button to cancel and reset any of the above options.



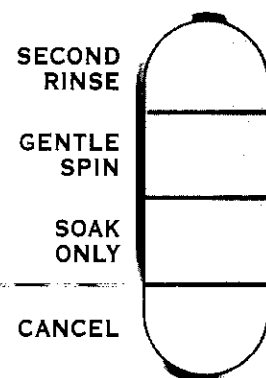
## Model 8000

CYCLE	USE
Extra Rinse	Provides an additional rinse at the end of the cycle to more completely remove laundry additives, suds, perfume, etc.
Normal Rinse	Cancels the second deep rinse. Provides only one deep rinse.
Gentle Spin	Reduces the spin speed to reduce wrinkling or protect items of delicate construction.
Normal Spin	Provides a regular spin speed used for most loads.



## Model 8057

CYCLE	USE
Second Rinse	Provides an additional rinse at the end of the cycle to more completely remove laundry additives, suds, perfume, etc.
Gentle Spin	Reduces the spin speed to reduce wrinkling or protect items of delicate construction.
Soak Only	Provides a few minutes of agitation followed by a soak. Soaking should be no longer than 30 minutes. Use with the "SOAK ONLY" portion of the control dial.
Cancel	Press this button to cancel and reset any of the above options.



## Step Start Washer

- Add detergent.
- Add load and close lid.
- Pull the control dial out to start.



## Operating Tips.....

### ***Chlorine Bleach Dispenser***

The dispenser automatically dilutes liquid chlorine bleach before it reaches your wash load. To use, follow these steps:

1. Measure liquid chlorine bleach carefully, following the instructions on the bottle.
2. Add the bleach to the dispenser before adding the load. Avoid splashing or over-filling the dispenser.

#### **NOTE:**

- Never pour undiluted liquid chlorine bleach directly onto the load or into the wash tub. It is a powerful chemical and can cause fabric damage, such as tearing or color loss, if not used properly.
- If you prefer to use color-safe, non-chlorine bleach, pour it into the wash tub with your detergent. Do not pour non-chlorine bleaches into the bleach dispenser.



*Pour liquid chlorine bleach into bleach dispenser.*

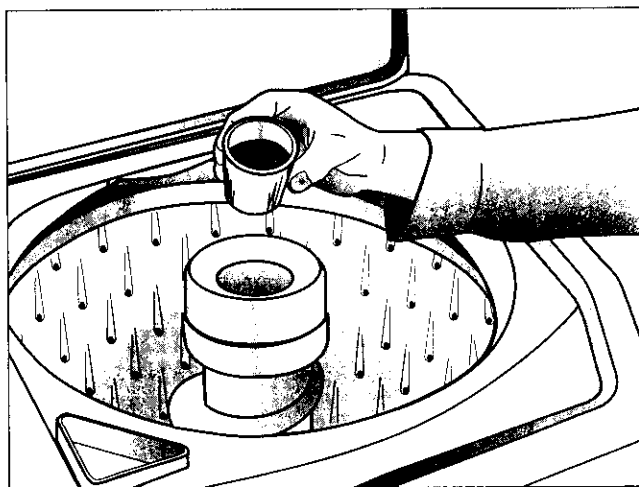
### ***Liquid Additive Dispenser***

This dispenser automatically releases liquid additives at the proper time during the cycle. To use, follow these steps:

1. Pour the appropriate liquid into the dispenser using the amount recommended on the package.
2. If using the liquid dispenser for fabric softener, add warm water to the dispenser until it reaches the MAX line.
3. Do not use fabric softener with a PREWASH cycle.

#### **NOTE:**

- Do not stop the washer during the first spin. This will cause the dispenser to empty too soon.
- Never pour fabric softener directly on the load. It will leave spots and stains.
- If the dispenser had been used with liquid detergent, clean it before using fabric softener. Clean the area in and around the dispenser frequently with hot water, detergent and a soft brush.



*Pour liquid additive into cup.*



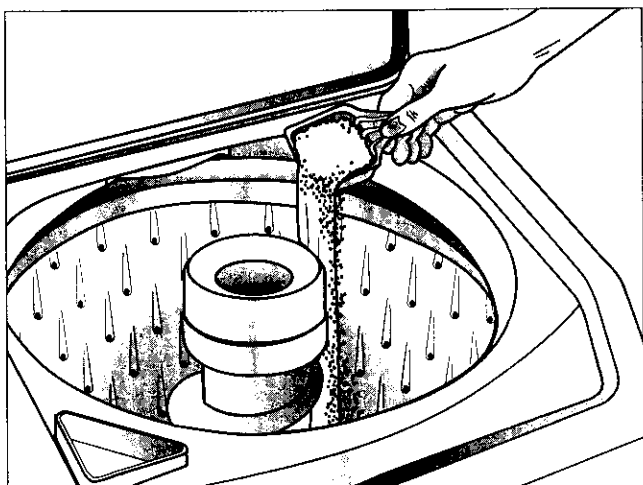
*For detailed information on sorting, pretreating stains, etc., see the enclosed Laundry Tips pamphlet.*

## Detergent

- Use either liquid or granular laundry detergent. **For best results, be sure detergent is added to the washer BEFORE the load and be sure wash water is above 65° F.**
- Use the correct amount of detergent for the load size, soil level and water conditions. Use more detergent if you have hard water and very soiled loads.

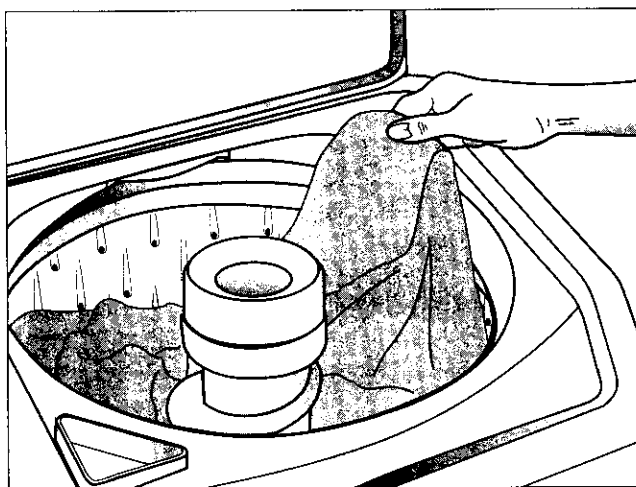
If you have soft water or a lightly soiled load, use less detergent. (See manufacturer's instructions.)

- Wipe up any detergent spills on the washer.



## Loading

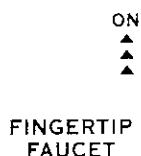
- Put dry, unfolded clothes loosely in the tub, up to the top row of holes for a maximum load.
- Do not wrap large items like sheets around the agitator.
- Mix large and small items for best circulation. Wash bulky items like blankets separately.
- When laundering wrinkle free items or items of delicate construction, washable woolens or loosely knit items, never use less than the **MEDIUM** water level setting. This will minimize shrinkage, wrinkling and pulling of seams.
- For best results, add the detergent to washtub before adding the load.



## Fingertip Faucet/Spot Treater

*(select models)*

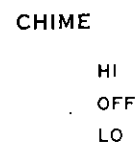
This feature is found on the lower right corner of the control panel. Pushing and releasing the button will allow 5-7 seconds of cold water to flow from the water dispenser. If the Water Level switch has detected a full tub, this feature will not work. This prevents the washer from over-flowing.



## Adjustable Chime/Signal

*(select models)*

There is an adjustable end-of-cycle chime or signal. This control can be found on the upper right side of the control panel. Your choices for volume are **HI**, **OFF**, and **LO**.





# Using the 30 Day Detergent Dispenser.....

## Filling Dispenser

- 1) Unscrew the dispenser fill cap (figure 1).
- 2) Pour in your favorite liquid detergent, **up to 100 fluid ounces** at one time.
- 3) Replace the dispenser fill cap.
- 4) Close the washer lid.
- 5) Open the washer lid.
- 6) Move the slide indicator all the way to the top (figure 1). Next, follow steps 7 and 8 to set the amount of detergent used for the average load.

**Note:** Steps 7 and 8 only need to be done **ONCE** when first filling the dispenser or changing brands of detergent.

- 7) Place the cap of your detergent bottle under the "PUSH" button. Fill the cap with detergent from the dispenser as full as you would for most of your loads by pressing and holding the "PUSH" button (figure 2). Place the detergent from the cap either in the tub or back in the dispenser by removing the dispenser fill cap.
- 8) Move the slide indicator to the level of the liquid in the sight glass (figure 3). For your next load of laundry, just press and hold the "PUSH" button until the detergent moves down to the slide indicator to dispense detergent directly into the tub.
- 9) The sight glass on the right side shows how much detergent remains in the dispenser. Refill the dispenser when the detergent level nears the bottom of the refill indicator window.

**Note:** If you decide to change brands of liquid detergent (Example: Tide® to Wisk® or Tide with Bleach Alternative® to Tide®) it is important the dispenser be empty and clean before adding new detergent (see page 9). Different detergents may interact and clog the dispenser.

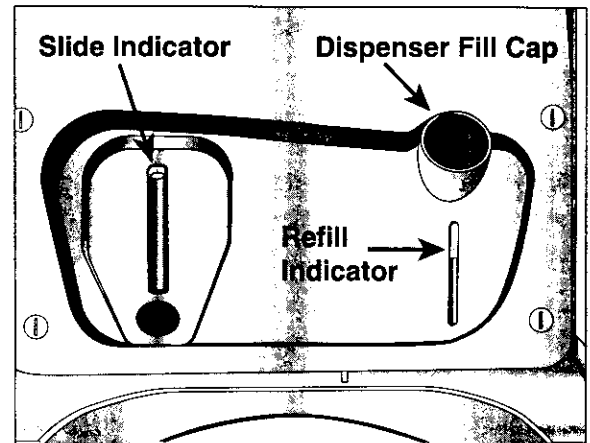


Figure 1

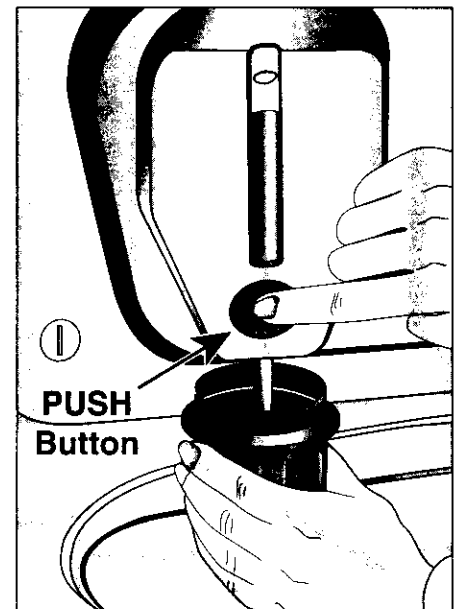


Figure 2

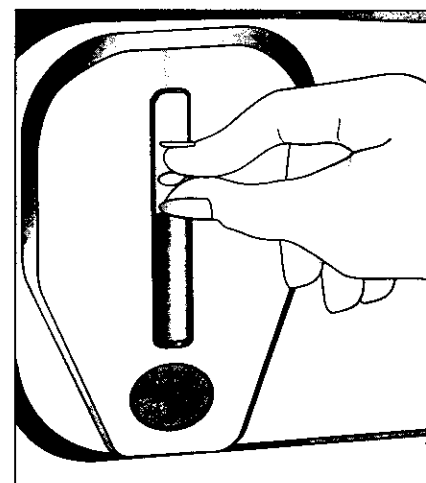
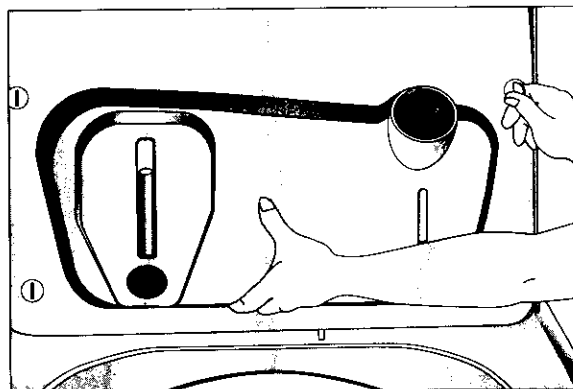


Figure 3

### ***To Remove the Dispenser for Cleaning***

- 1) Support the bottom of the dispenser with one hand. Use a quarter and turn four slotted screws counter clockwise 1/4 turn (figure 1).
- 2) Pull the dispenser out from the bottom of the lid.
- 3) Remove fill cap.
- 4) Fill with water about half way. Move the dispenser from side to side to wash out detergent.
- 5) With the dispenser over a large sink or bath tub, turn it upside down to empty the water/detergent out of the dispenser fill area.



**Figure 1**

### ***To Replace the Dispenser***

- 1) Place the top of the dispenser in the top lip of the lid.
- 2) Push the bottom of the dispenser into the bottom of the lid.
- 3) While supporting the bottom, use a quarter and turn each of the four screws 1/4 turn clockwise to lock the dispenser into place.
- 4) Close the washer lid.
- 5) Open the washer lid.
- 6) Press the "PUSH" button to release any remaining water/detergent. Repeat steps 4–6 until no more water can be drained from the dispenser. It is normal for a small amount of water to remain in the dispenser after cleaning.
- 7) Refill the dispenser with your favorite detergent (see page 8).



## Care and Cleaning.....

Turn off the water faucets after finishing the day's washing. This will shut off the water supply to the washer and prevent the unlikely possibility of damage from escaping water.

Use a soft cloth to wipe up all detergent, bleach or other spills as they occur.

Clean the following as recommended:

**Control Panel** – clean with a soft, damp cloth and glass cleaner. Do not use abrasive powders or cleaning pads.

**Cabinet** – clean with soap and water.

**Interior** – hard water deposits may be removed, if needed, using a recommended cleaner labeled washer safe.



## Storing the Washer.....

Washers can be damaged if water is not removed from hoses and internal components before storage. Prepare the washer for storage as follows:

- Select **NORMAL** on the **WHITES** cycle and add one cup of bleach or white vinegar to a full load of water without clothes. Run the washer through a complete cycle.
- Turn the water faucets off and disconnect the inlet hoses.

- Advance the cycle control dial to **Spin** and lower the drain hose to eliminate any water that may be in the drain hose.
- Disconnect the washer from the electrical supply and leave the washer lid open to let air circulate inside the tub.



## Before You Call .....

*For problem laundry solutions (i.e. fabric damage, residue, tangling) and special laundry care procedures, see the enclosed Laundry Tips pamphlet.*

### Check these points if your washer...

#### Always Check First

- Plug cord into live electrical outlet.
- Check fuse or reset circuit breaker.

#### Won't Fill

- Turn the control dial to proper cycle and pull dial out to start the washer. If equipped with buttons, be sure they are fully depressed.
- Turn both faucets on fully.
- Straighten inlet hoses.
- Disconnect hoses and clean screens. Hose filter screens may be plugged.

#### Won't Agitate

- Turn the control dial to proper cycle and pull dial out to start the washer. If equipped with buttons, be sure they are fully depressed.
- Close lid and pull dial out to start the washer. For your safety, washer will not agitate or spin unless the lid is closed.
- The washer is equipped with a lid switch failure detector. If the lid switch should malfunction, the detector will stop operations for your safety. Call for service.
- Pauses are normal. Wait and see if the washer will start again.

#### Won't Spin or Drain

- Straighten drain hoses. Eliminate kinked hoses. If there is a drain restriction, call for service.
- Close lid and pull dial out to start the washer. For your safety, washer will not agitate or spin unless the lid is closed.
- The washer is equipped with a lid switch failure detector. If the lid switch should malfunction, the detector will stop operations for your safety. Call for service.

#### Fingertip Faucet (select models) will not operate

- The water level switch has detected a full tub. No more water will be added to prevent the tub from over-flowing.



## Before You Call (continued).....

### Check these points if your washer...

#### Stops

- Turn the control dial to proper cycle and pull dial out to start the washer. If equipped with buttons, be sure they are fully depressed.
- Close lid and pull dial out to start the washer. For your safety, washer will not agitate or spin unless lid is closed.
- This may be a pause or soak period in the cycle. Wait briefly and it may start.
- The washer is equipped with a lid switch failure detector. If the lid switch should malfunction, the detector will stop fill operations for your safety. Call for service.

#### Leaks Water

- Make sure hose connections are tight.
- Make sure end of drain hose is correctly inserted and secured to drain facility.
- Avoid extended soaking – soak for 30 minutes or less.
- Avoid overloading.

#### Is Noisy

- Be sure washer is leveled properly as outlined in installation manual.
- Weak floors can cause vibration and walking.
- Be sure rubber feet are installed on leveling legs.

#### Fills with the Wrong Temperature Water

- Turn both faucets on fully.
- If equipped with a temperature selector dial, be sure it is set directly on a temperature setting and not between settings.
- Make sure temperature selection is correct.
- If Auto Temperature Control is selected, cold water may feel warmer than cold water from the tap (see page 3).
- Make sure hoses are connected to correct faucets and inlet connections. Be sure water supply is regulated correctly. Flush water line before filling washer.
- Check the water heater. It should be set to deliver a minimum 120°F (49°C) hot water at the tap. Also check water heater capacity and recovery rate.
- Disconnect hoses and clean screens. Hose filter screens may be plugged.

#### Cycle Selector Dial Advances Through “OFF”

- Extra Rinse or Second Rinse is selected.

*For further assistance contact Maytag Appliances Sales Company, Maytag Customer Assistance:*

*U.S. 1-800-688-9900 or Canada 1-800-688-2002*

*U.S. customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.*



## Notes .....



# Maytag Washer Warranty.....

## Full One Year Warranty

For **one (1) year** from the date of original retail purchase, any part which fails in normal home use will be repaired or replaced free of charge.

## Limited Warranty

After the first year from date of original retail purchase, through the time periods listed below, the parts designated below which fail in normal home use will be repaired or replaced free of charge for the part itself, with the owner paying all other costs, including labor, mileage and transportation.

**Second Year** – All parts.

**Third through Fifth Year** – The drive motor. All parts of the solid state controls (if so equipped).

**Third through Tenth Year** – All parts of the transmission assembly.

**Third through Lifetime** – The inner wash basket.

## Additional Limited Warranty Against Rust-Through

Should an exterior cabinet, including the top, lid and baseframe, rust through during the one year period starting from the date of retail purchase, repair or replacement will be made free of charge. After the first and through the tenth year, repair or replacement will be made free of charge for the part itself, with the owner paying all other costs, including labor, mileage and transportation.

**Please Note:** This full warranty and the limited warranty apply when the washer is located in the United States or Canada. Washers located elsewhere are covered by the limited warranty only, including parts which fail during the first two years.

## Canadian Residents

This warranty covers only those appliances installed in Canada that have been listed with the Canadian Standards Association unless the appliances are brought into Canada due to transfer of residence from the United States to Canada.

The specific warranties expressed above are the **ONLY** warranties provided by the manufacturer. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

## To Receive Warranty Service

To locate an authorized service company in your area contact the Maytag dealer from whom your appliance was purchased; or call Maytag Appliances Sales Company, Maytag Customer Assistance at the number listed below. Should you not receive satisfactory warranty service, please call or write:

Maytag Appliances Sales Company

Attn: CAIR<sup>SM</sup> Center

P.O. Box 2370

Cleveland, TN 37320-2370

U.S. 1-800-688-9900

Canada 1-800-688-2002

U.S. customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.

When contacting Maytag Appliances Sales Company, Maytag Customer Assistance about a service problem, please include the following:

- (a) Your name, address and telephone number;
- (b) Model number and serial number (found on the back center of the control panel) of your appliance;
- (c) Name and address of your dealer and the date the appliance was purchased;
- (d) A clear description of the problem you are having.
- (e) Proof of purchase.

## What is not covered by these warranties:

1. Conditions and damages resulting from any of the following:
  - a. Improper installation, delivery, or maintenance.
  - b. Any repair, modification, alteration or adjustment not authorized by the manufacturer or an authorized servicer.
  - c. Misuse, abuse, accidents, or unreasonable use.
  - d. Incorrect electric current, voltage or supply.
  - e. Improper setting of any control.
2. Warranties are void if the original serial numbers have been removed, altered, or cannot be readily determined.
3. Products purchased for commercial or industrial use.
4. The cost of service or service call to:
  - a. Correct installation errors.
  - b. Instruct the user on proper use of the product.
  - c. Transport the appliance to the servicer.
5. Consequential or incidental damages sustained by any person as a result of any breach of these warranties.

Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusion may not apply.

User's Guides, service manuals and parts catalogs are available from Maytag Appliances Sales Company, Maytag Customer Assistance.

**MAYTAG • One Dependability Square • Newton, Iowa 50208**